



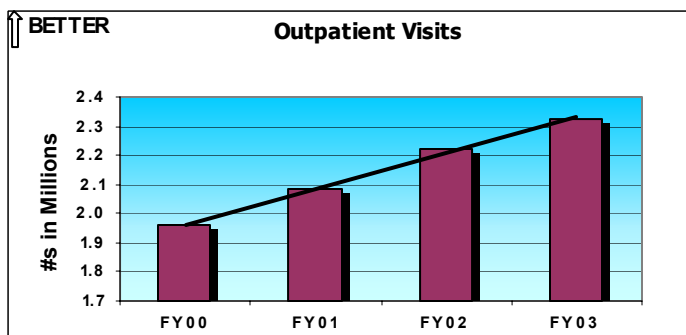
# VA Stars & Stripes Healthcare Network (VISN 4)

## FY 2003 Key Indicators

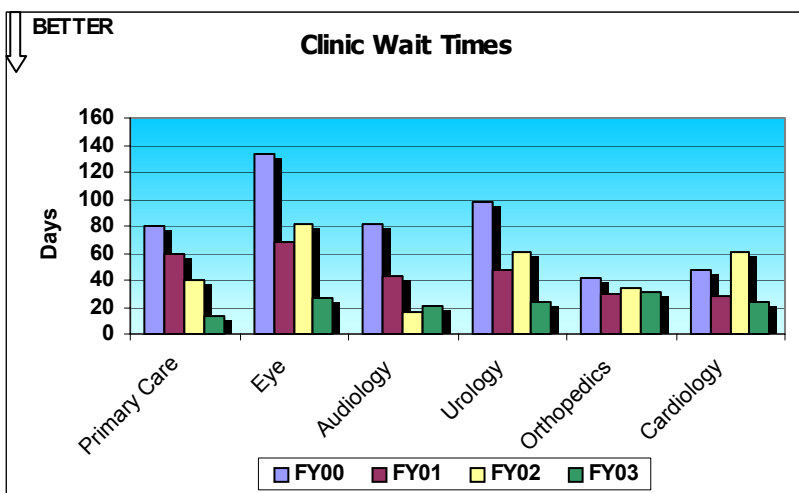
### Unique Patient Growth

FY00	217,180
FY01	242,111
FY02	270,627
FY03	287,948

There has been a 33% increase between FY 00 and 03.



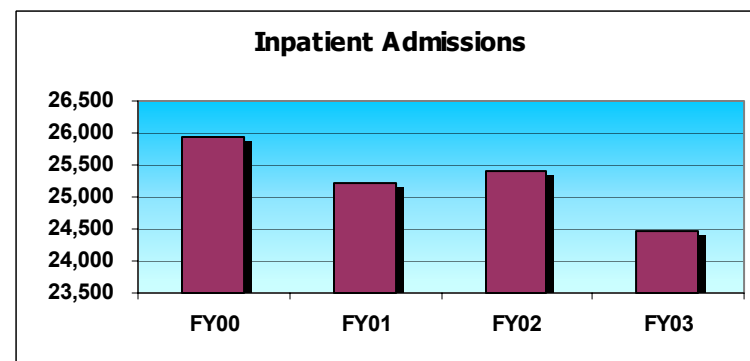
Outpatient visits have risen from 1,958,124 in FY 00 to 2,325,419 in FY 03, an increase of 19%.



Overall waiting times have decreased significantly since FY 00. All 6 key clinics were at or below the 30-day criterion in FY 03.

### Operating Beds

	FY 00	FY 03
Medical/Surgical	522	518
I/P Psychiatry	453	453
Long-Term Care	1639	1713

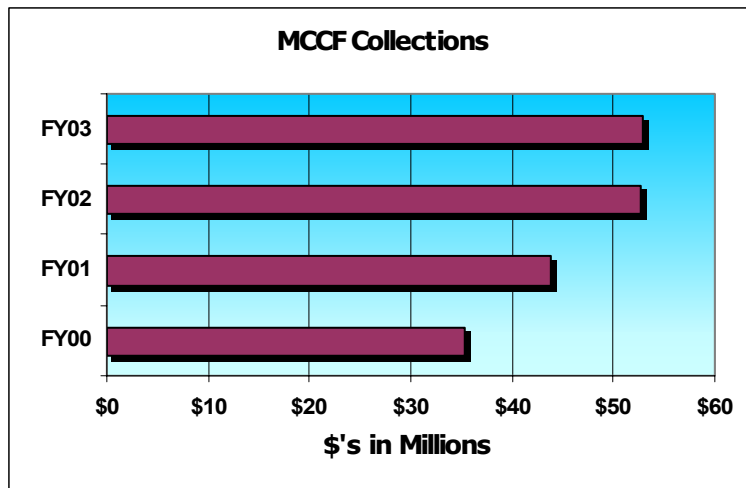


Inpatient admissions continue to decline, similar to the decline that has occurred in the private sector.

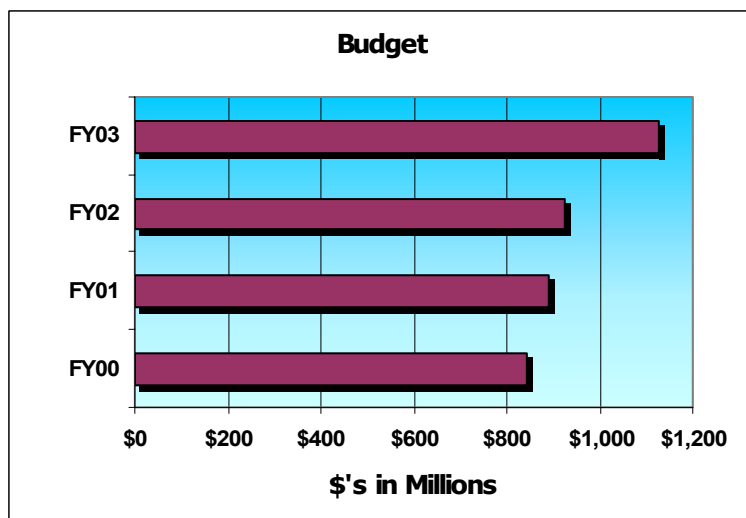
### Long-Term Care Admissions

FY00	3,933
FY01	5,452
FY02	5,268
FY03	5,349

Long-term care admissions have remained relatively unchanged over the last three years.



MCCF collection levels have continued to rise, and were nearly \$53 million in FY 03.

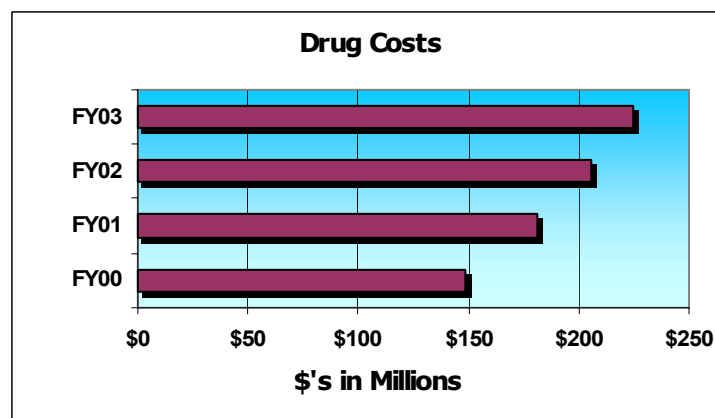


Appropriated funding for medical care climbed to \$1,125,800,000 in FY 03.

**Patient Satisfaction Survey\***

(national avg. in color)	Inpatient	Outpatient
FY00	63% (63%)	71% (67%)
FY01	61% (64%)	69% (65%)
FY02	76% (70%)	74% (70%)
FY03 cum thru Q3	76% (73%-Q2)	77% (73%)

\* Percent of patients reporting the overall quality of VA care was "very good" or "excellent." (*higher is better*)



Drug costs have continued to increase within the network. In FY 03, they were \$224 million, 51% higher than in FY 00.

## VA Stars & Stripes Healthcare Network



*Serving those who served*

[www.starsandstripes.med.va.gov](http://www.starsandstripes.med.va.gov)  
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